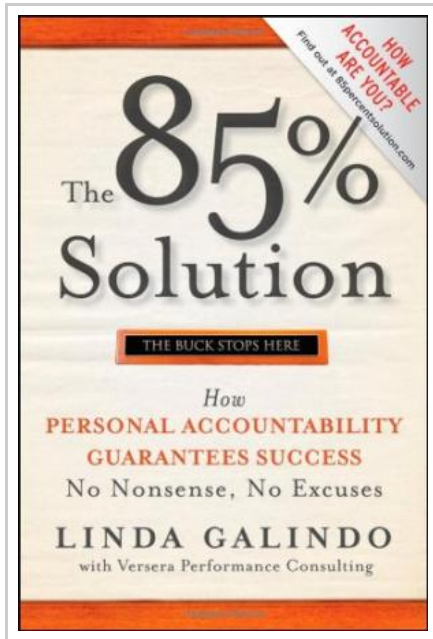




The 85% Solution: How Personal Accountability Guarantees Success - No Nonsense, No Excuses

By Linda Galindo, Versera Performance Consulting

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